

# **City of York Council**

# **Recycling Changes Survey - May 2021**

City of York Council is exploring options on how it can collect recycling in a way that minimises impact on the environment, improves the service on offer for residents and maximises opportunities to recycle.

As part of a public consultation on changes to the kerbside recycling service a survey was conducted to hear residents' views on current waste collections and what the council can do to help people recycle more.

Produced by the Business Intelligence Hub

#### Introduction

The Recycling Changes survey ran from 30 March to 11 May 2021 and was available to complete online or by collecting a paper copy from local libraries. A total of 6819 people participated (6802 online and 17 by paper).

#### Report Notes

- For each question graphs are included on the general overall response along with comparisons between age groups and wards. The survey received at least 100 responses from each ward.
- Most survey questions gave respondents an opportunity to provide an 'Other' or further comment. These comments have been categorised into common themes and the percentage of responses per theme are also presented. Some comments mentioned more than one theme.
- Several open letters and emails were received in addition to the survey responses these have been summarised at the end of the report.
- This report and all associated raw data from the survey will be made available in machine-readable format through the Council's open data platform at www.yorkopendata.org. This will include a redacted list of comments, letters and emails received.

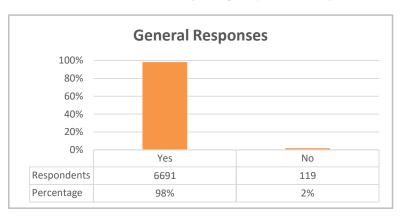
#### Supporting Data Sets

The latest version of the York profile can be found at the address below and used to compare the demographics of survey respondents to the overall York population. https://www.york.gov.uk/WardProfiles

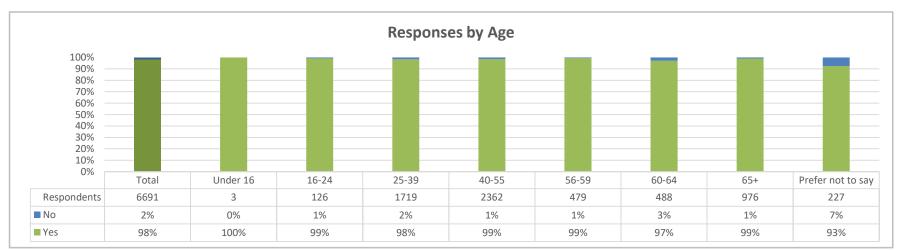
Further waste and recycling related performance data (and approximately 1,000 further datasets) are available at York Open Data.

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### Question 2: Is recycling important to you?

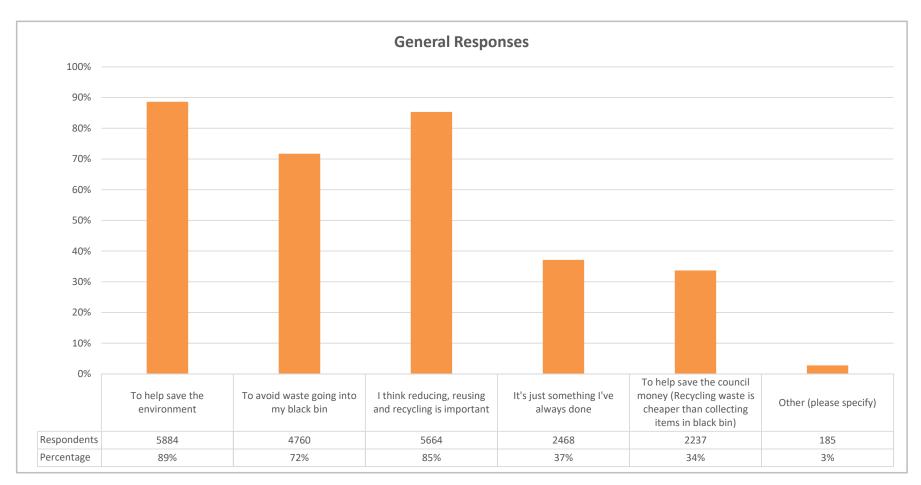


### Question 2: Is recycling important to you?

#### Responses by Ward (n.b. graph scale begins at 90%)







Question 3: If recycling is important to you, please explain why? (Please select all that apply)

		R	esponses by a	ige			
Age Group	Respondents	To help save the environment	To avoid waste going into my black bin	Reducing, reusing & recycling is important	lt's just something l've always done	To help save the council money	Other (please specify)
Under 16	3	67%	67%	67%	33%	0%	0%
16-24	126	94%	56%	85%	48%	17%	2%
25-39	1691	92%	75%	85%	32%	21%	2%
40-55	2329	89%	74%	87%	34%	32%	3%
56-59	476	90%	70%	84%	43%	42%	3%
60-64	474	88%	67%	87%	43%	47%	4%
65+	968	83%	70%	85%	47%	53%	4%
Prefer not to say	212	81%	66%	83%	42%	32%	3%
All Respondents	6640	89%	72%	85%	37%	34%	3%

10% Above Average Responses

10% Below Average Responses

### Question 3: If recycling is important to you, please explain why? (Please select all that apply)

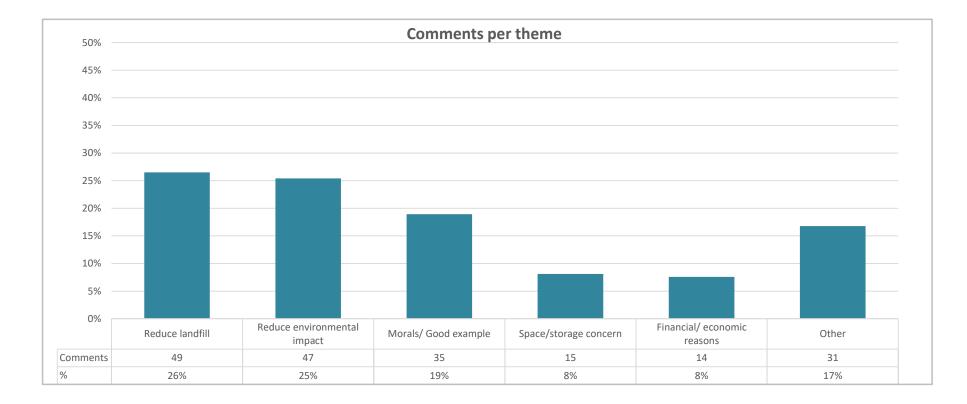
Ward	Respondents	To help save the		Reducing,	lt's just	To help save the	Other (please
		environment	going into my	reusing &	something I've	council money	specify)
			black bin	recycling is	always done		
				important			
Acomb	257	90%	78%	87%	37%	35%	3%
Bishopthorpe	159	87%	77%	87%	38%	42%	4%
Clifton	271	92%	70%	89%	37%	28%	2%
Copmanthorpe	165	87%	74%	88%	35%	39%	3%
Dringhouses & Woodthorpe	531	88%	71%	84%	39%	36%	3%
Fishergate	174	90%	64%	91%	35%	36%	3%
Fulford & Heslington	140	92%	74%	89%	41%	43%	2%
Guildhall	151	91%	70%	89%	40%	29%	1%
Haxby & Wigginton	421	86%	73%	85%	43%	39%	5%
Heworth	334	91%	72%	89%	43%	31%	2%
Heworth Without	156	93%	74%	83%	33%	36%	4%
Holgate	415	92%	73%	88%	36%	33%	3%
Hull Road	165	84%	76%	83%	36%	35%	2%
Huntington & New Earswick	401	88%	73%	84%	41%	34%	2%
Micklegate	319	93%	72%	91%	34%	37%	3%
Osbaldwick & Derwent	279	89%	71%	89%	38%	35%	4%
Rawcliffe & Clifton Without	451	87%	72%	84%	33%	28%	2%
Rural West York	277	88%	70%	87%	37%	42%	2%
Strensall	315	88%	75%	82%	40%	37%	3%
Westfield	432	88%	72%	80%	35%	25%	3%
Wheldrake	172	85%	67%	87%	31%	31%	6%
All Respondents	6640	89%	72%	85%	37%	34%	3%

### Responses by ward (All were within 10% above/below average range)

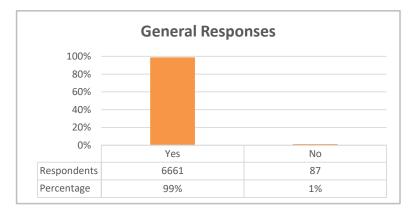
Question 3: If recycling is important to you, please explain why? (Please select all that apply)

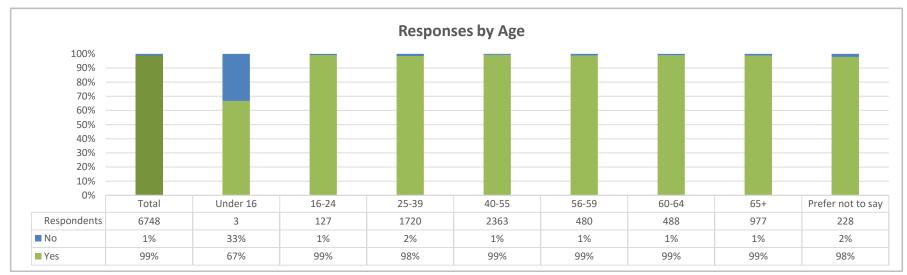
Comments: Other (please specify)

- 186 respondents left a comment which were categorised into common themes.
- The 'Space/storage concern' theme did not directly relate to the question but was frequently mentioned.





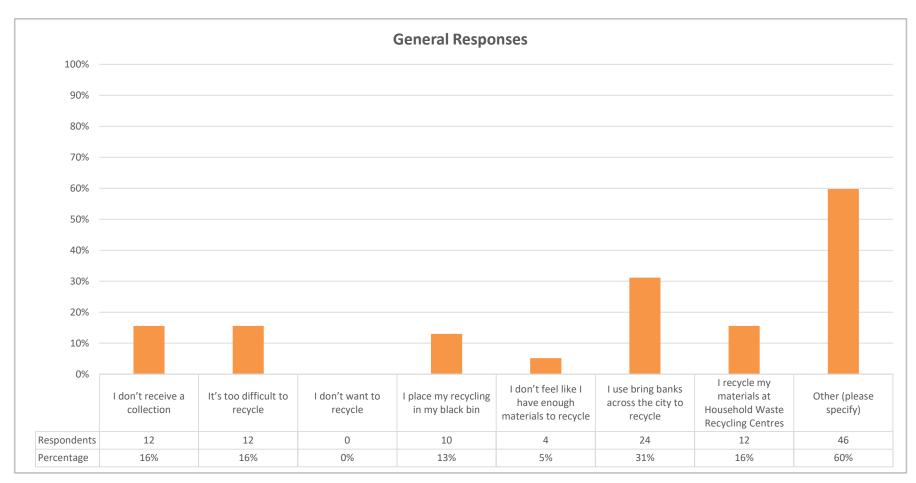




Question 4: Do you recycle your waste through the council's kerbside collections?

		Yes	No			
88%	90%	92%	94%	96%	98%	100
Total			0.99			1%
Acomb			100%			-
Bishopthorpe			99%			1%
Clifton			100%			-
Copmanthorpe			99%			1%
Dringhouses & Woodthorpe			99%			1%
Fishergate			99%			1%
Fulford & Heslington			99%			1%
Guildhall	93%			7%		
Haxby & Wigginton			100%			-
Heworth			99%			1%
Heworth Without			100%			-
Holgate			99%			1%
Hull Road			99%			1%
Huntington & New Earswick			99%			1%
Micklegate			98%			2%
Osbaldwick & Derwent			99%			1%
Rawcliffe & Clifton Without			99%			1%
Rural West York			99%			1%
Strensall			100%			-
Westfield			99%			1%

Responses by Ward (n.b. graph scale begins at 88%)



Question 5: Please could you explain why you dont use the kerbside recycling collections? (Please select all that apply)

Question 5: Please could you explain why you dont use the kerbside recycling collections? (Please select all that apply)

			Respon	ises by age					
Age Group	Respondents	I don't receive a collection	Its too difficult to recycle	l don't want to recycle	l place my recycling in my black bin	l don't feel like l have enough materials	I use bring banks across the city	Use Recycling Centres	Other (please specify)
Under 16	1	0%	0%	0%	100%	0%	0%	0%	0%
16-24	1	0%	0%	0%	0%	0%	100%	0%	100%
25-39	26	19%	27%	0%	12%	8%	23%	15%	69%
40-55	16	13%	6%	0%	6%	0%	25%	19%	63%
56-59	6	17%	17%	0%	0%	0%	50%	17%	50%
60-64	5	20%	0%	0%	40%	20%	20%	20%	0%
65+	13	15%	15%	0%	8%	0%	31%	15%	77%
Prefer not to say	5	0%	20%	0%	40%	20%	60%	20%	40%
All Respondents	77	16%	16%	0%	13%	5%	31%	16%	60%

10% Above Average Responses

10% Below Average Responses

Question 5: Please could you explain why you dont use the kerbside recycling collections? (Please select all that apply)

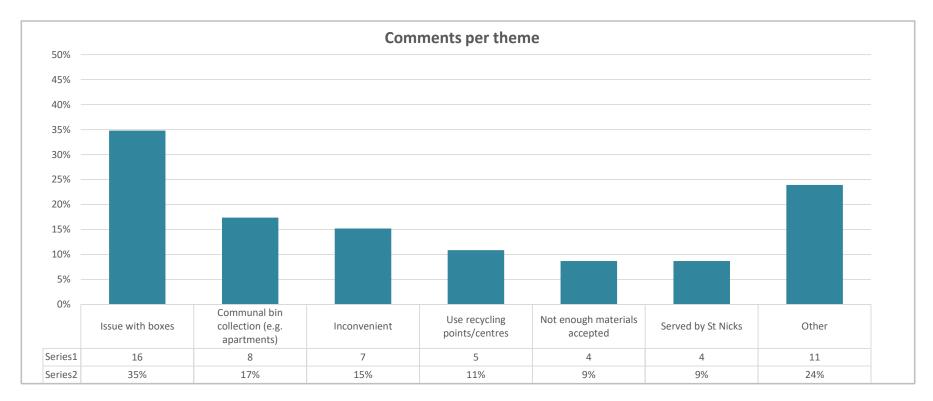
Ward	Respondents	l don't	Its too	I don't want		I don't feel	I use bring	Use	Other
		receive a	difficult to	to recycle	recycling in	like I have	banks	Recycling	(please
		collection	recycle		my black	enough	across the	Centres	specify)
					bin	materials	city		
Acomb	1	0%	0%	0%	0%	0%	0%	0%	100%
Bishopthorpe	2	0%	0%	0%	0%	0%	0%	0%	100%
Clifton	5	20%	0%	0%	0%	0%	0%	0%	60%
Copmanthorpe	1	0%	0%	0%	0%	0%	0%	0%	0%
Dringhouses & Woodthorpe	8	0%	0%	0%	13%	0%	0%	0%	88%
Fishergate	2	50%	0%	0%	0%	0%	0%	0%	0%
Fulford & Heslington	2	0%	0%	0%	50%	0%	0%	0%	50%
Guildhall	11	27%	0%	0%	9%	0%	0%	0%	73%
Haxby & Wigginton	1	0%	0%	0%	0%	0%	0%	0%	100%
Heworth	2	0%	0%	0%	50%	0%	0%	0%	50%
Heworth Without	0	-	-	-	-	-	-	-	-
Holgate	5	20%	0%	0%	0%	0%	0%	0%	60%
Hull Road	1	100%	0%	0%	0%	0%	0%	0%	0%
Huntington & New Earswick	3	0%	0%	0%	0%	0%	0%	0%	100%
Micklegate	5	0%	0%	0%	0%	0%	0%	0%	100%
Osbaldwick & Derwent	3	0%	0%	0%	33%	0%	0%	0%	33%
Rawcliffe & Clifton Without	4	25%	0%	0%	0%	0%	0%	0%	50%
Rural West York	4	50%	0%	0%	0%	0%	0%	0%	25%
Strensall	0	-	-	-	-	-	-	-	-
Westfield	4	0%	0%	0%	50%	0%	0%	0%	25%
Wheldrake	1	100%	0%	0%	0%	0%	0%	0%	100%
All Respondents	77	16%	16%	0%	13%	5%	31%	16%	60%

Responses by ward (Blue = 10% Above Average / Yellow = 10% Below Average)

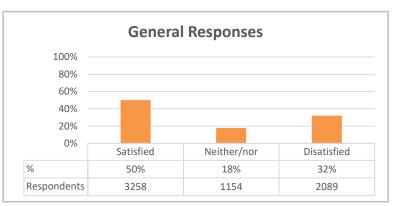
Question 5: Please could you explain why you dont use the kerbside recycling collections? (Please select all that apply)

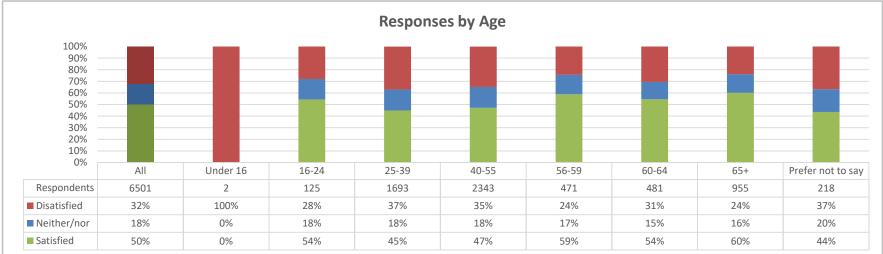
#### Comments: Other (please specify)

- 46 respondents left a comment which were categorised into common themes.
- 'Issue with boxes' comments largely related to boxes being messy. Flimsy, heavy or storage issues were also mentioned.
- 'Other' comments included the service being confusing.









# Question 6: Overall how satisfied are you with your current kerbside recycling collections?

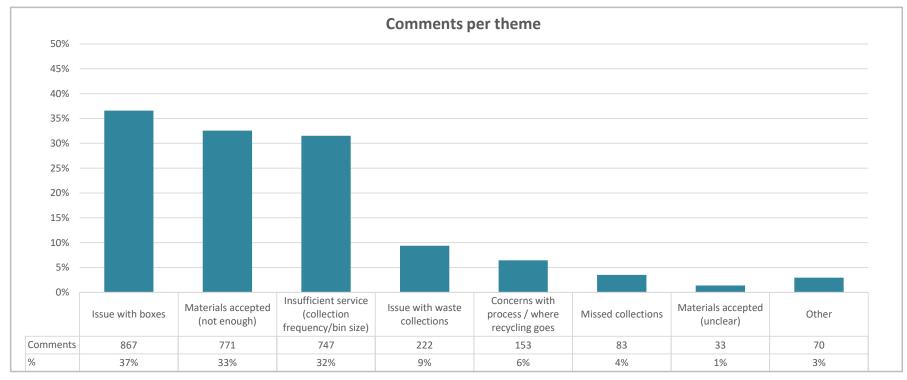
	R	esponses by Ward			
	Satisfie	d Neither/nor Dissatis	fied		
0%	10% 20% 30%	40% 50%	60% 70%	80% 90%	100
Total	50%		18%	32%	
Acomb	50%	1	.3%	37%	
Bishopthorpe	46%	14%		40%	
Clifton	51%		20%	29%	
Copmanthorpe	57%		18%	25%	
Dringhouses & Woodthorpe	49%		17%	34%	
Fishergate	52%		19%	29%	
Fulford & Heslington	54%		16%	30%	-
Guildhall	47%	18	%	35%	-
Haxby & Wigginton	50%		15%	35%	
Heworth	50%		17%	33%	-
Heworth Without	54%		17%	30%	-
Holgate	49%		19%	32%	-
Hull Road	49%		20%	31%	-
luntington & New Earswick	53%		15%	32%	-
Micklegate	57%		18%	25%	
Osbaldwick & Derwent	49%	14	1%	37%	-
Rawcliffe & Clifton Without	48%		19%	33%	
Rural West York	49%		17%	35%	
Strensall	45%		24%	31%	-
Westfield	49%		18%	33%	
Wheldrake	42%	18%		40%	

Responses by Ward

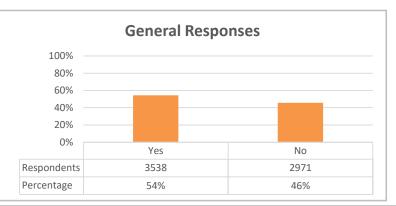
Question 6: Overall how satisfied are you with your current kerbside recycling collections?

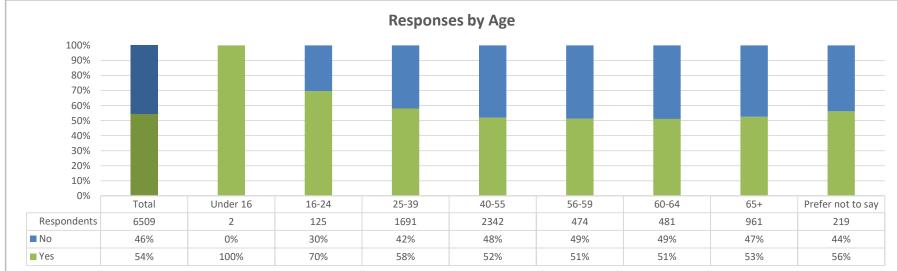
#### Comments: If you selected disagree please tell us why

- 2369 respondents left a comment which were categorised into common themes.
- 'Issue with boxes' comments related to boxes being messy, flimsy, heavy or storage issues.
- 'Issue with waste collections' related to mess left behind, damage to boxes, partially emptied bins and poor customer service.
- 'Other' comments related to a range of areas including the schedule being complicated.









### Question 7: Is the only reason you recycle because the council provides a kerbside service?

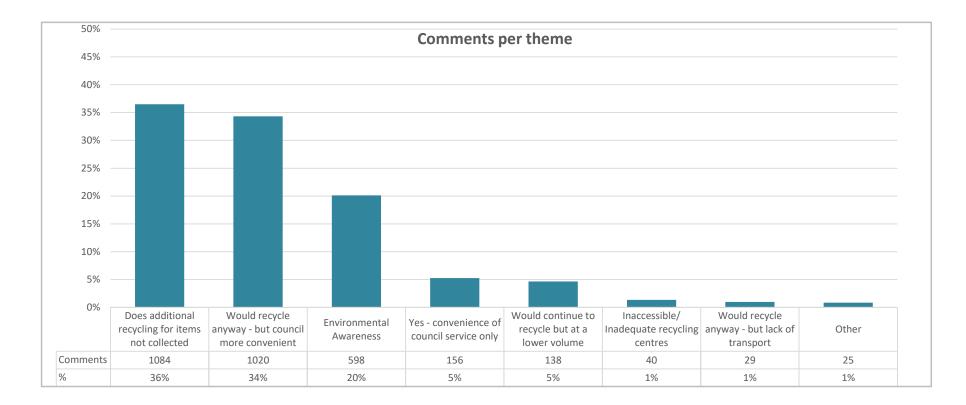
		Yes N	0					
0%	10% 20% 30%	40%	50%	60%	70%	80%	90%	1009
Total	54%					46%		
Acomb	61%					39%		
Bishopthorpe	45%				55%			
Clifton	57%					43%		
Copmanthorpe	47%				53%			
Pringhouses & Woodthorpe	49%				51	.%		
Fishergate	51%				4	9%		
Fulford & Heslington	51%				4	9%		
Guildhall	51%				4	9%		-
Haxby & Wigginton	57%					43%		
Heworth	50%				50	)%		-
Heworth Without	55%					45%		
Holgate	51%				4	19%		-
Hull Road	53%					47%		
luntington & New Earswick	54%					46%		
Micklegate	53%					47%		-
Osbaldwick & Derwent	50%				5(	0%		
Rawcliffe & Clifton Without	60%					40%		
Rural West York	51%					19%		
Strensall	57%					43%		
Westfield	60%		40%					
Wheldrake	52%					48%		

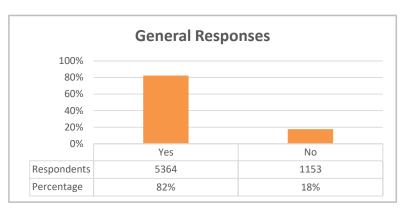
#### Responses by Ward

Question 7: Is the only reason you recycle because the council provides a kerbside service?

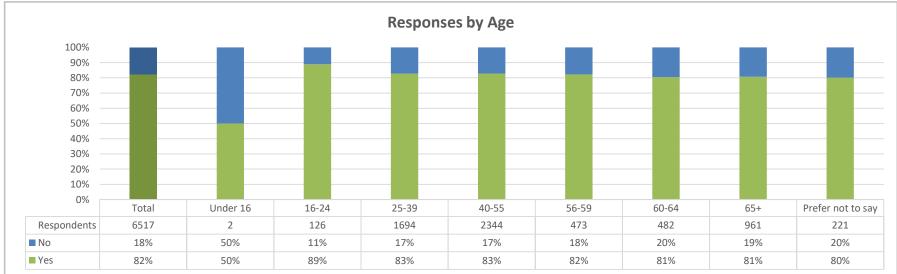
### Comments: If no please comment

- 2971 respondents left a comment which were categorised into common themes.
- 'Other' comments were varied and included needing to recycle due to black bins not being large enough for all household waste.





Question 8: Are you clear on what you can/can't recycle currently at the kerbside?



### Question 8: Are you clear on what you can/can't recycle currently at the kerbside?

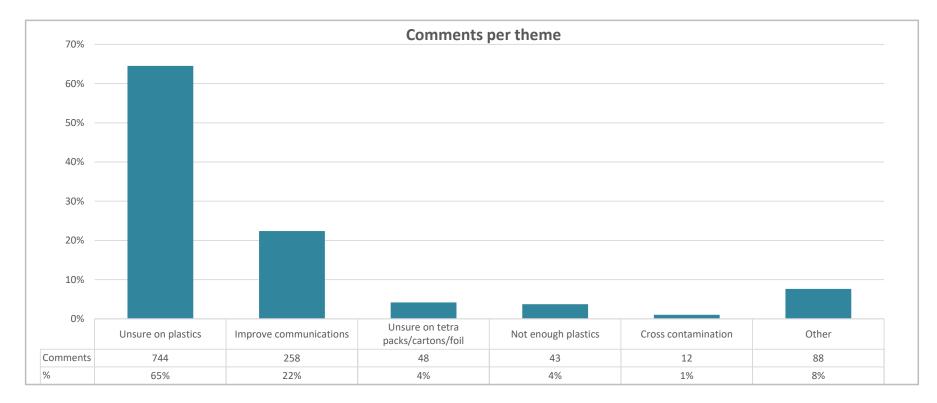
				Yes I	No					
0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100
Total				82%					18%	
Acomb				79%					21%	
Bishopthorpe				78%					22%	
Clifton				84%					16%	
Copmanthorpe				81%					19%	
Pringhouses & Woodthorpe				83%					17%	
Fishergate				80%					20%	
Fulford & Heslington				79%					21%	
Guildhall				82%					18%	
Haxby & Wigginton				83%					17%	
Heworth				82%					18%	
Heworth Without				90	%				10	%
Holgate				77%					23%	
Hull Road				85%					15%	
luntington & New Earswick				88%	5				12%	, o
Micklegate				79%					21%	
Osbaldwick & Derwent				81%					19%	
Rawcliffe & Clifton Without				81%					19%	
Rural West York				82%					18%	
Strensall				85%					15%	
Westfield				86%					14%	
Wheldrake		1		82%					18%	

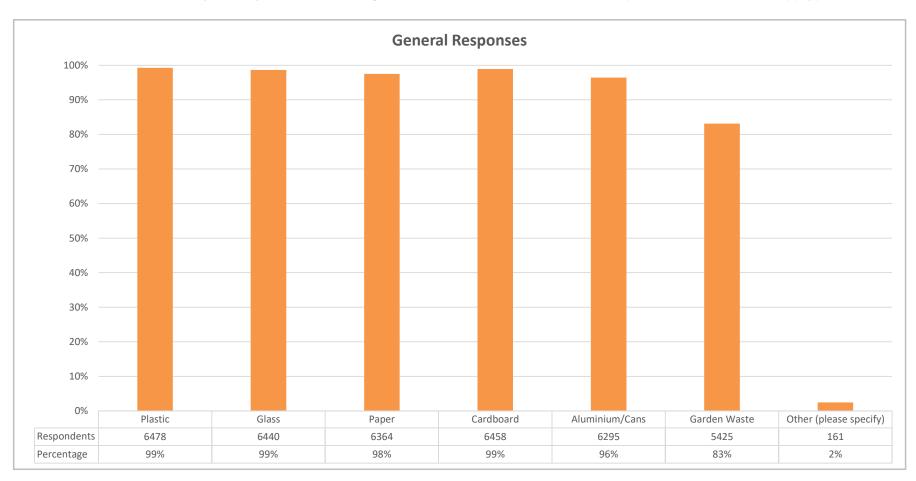
Responses by Ward

Question 8: Are you clear on what you can/can't recycle currently at the kerbside?

Comments: If no please comment

- 1153 respondents left a comment which were categorised into common themes.
- 'Improve communications' comments related to requests for stickers, leaflets, displays and improved information available
- 'Other' comments were varied and included needing a national standard and improved information on packaging.





Question 9: Do you recycle the following items at the kerbside collections? (Please select all that apply)

Question 9: Do you recycle the following items at the kerbside collections? (Please select all that apply)

Age Group	Respondents	Plastic	Glass	Paper	Cardboard	Aluminium / Cans	Garden Waste	Other (please specify)
Under 16	2	100%	100%	100%	100%	100%	100%	0%
16-24	126	100%	98%	92%	98%	99%	49%	0%
25-39	1694	100%	99%	97%	99%	98%	76%	2%
40-55	2346	99%	99%	98%	99%	97%	86%	2%
56-59	473	99%	99%	96%	98%	96%	84%	3%
60-64	483	99%	99%	98%	99%	96%	89%	4%
65+	965	98%	99%	98%	99%	94%	89%	4%
Prefer not to say	222	99%	98%	98%	98%	95%	86%	5%
All Respondents	6527	99%	99%	98%	99%	96%	83%	2%

### Responses by age

10% Above Average Responses

10% Below Average Responses

Question 9: Do you recycle the following items at the kerbside collections? (Please select all that apply)

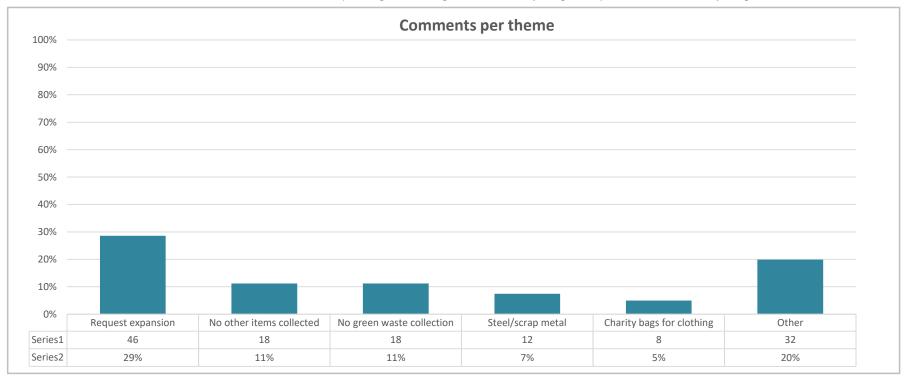
Ward	Respondents	Plastic	Glass	Paper	Cardboard	Aluminium /	Garden	Other (please
						Cans	Waste	specify)
								<i>31</i>
Acomb	262	100%	100%	98%	100%	98%	94%	2%
Bishopthorpe	159	99%	100%	96%	99%	96%	96%	3%
Clifton	271	99%	98%	96%	98%	94%	59%	5%
Copmanthorpe	168	99%	99%	98%	100%	96%	96%	1%
Dringhouses & Woodthorpe	538	99%	99%	97%	99%	96%	94%	3%
Fishergate	175	100%	100%	99%	99%	97%	58%	2%
Fulford & Heslington	139	100%	100%	100%	99%	97%	94%	3%
Guildhall	147	98%	97%	97%	100%	95%	24%	5%
Haxby & Wigginton	429	99%	100%	99%	100%	97%	96%	3%
Heworth	334	100%	99%	98%	99%	97%	82%	3%
Heworth Without	157	100%	99%	99%	99%	94%	98%	0%
Holgate	412	99%	98%	98%	100%	98%	63%	3%
Hull Road	166	99%	98%	98%	98%	96%	89%	2%
Huntington & New Earswick	403	100%	99%	98%	99%	96%	93%	3%
Micklegate	320	99%	98%	100%	99%	98%	24%	5%
Osbaldwick & Derwent	281	99%	100%	97%	100%	98%	95%	2%
Rawcliffe & Clifton Without	456	99%	99%	97%	99%	97%	94%	2%
Rural West York	280	99%	100%	98%	99%	96%	99%	2%
Strensall	321	99%	98%	97%	99%	97%	96%	2%
Westfield	438	99%	98%	97%	99%	97%	86%	2%
Wheldrake	171	99%	95%	94%	99%	98%	98%	1%
All Respondents	6527	99%	99%	98%	99%	96%	83%	2%

Responses by ward (Blue = 10% Above Average / Yellow = 10% Below Average)

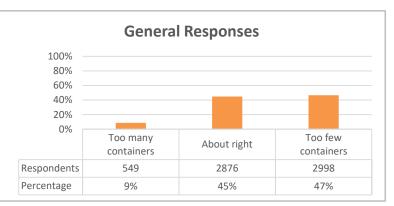
### Question 9: Do you recycle the following items at the kerbside collections? (Please select all that apply)

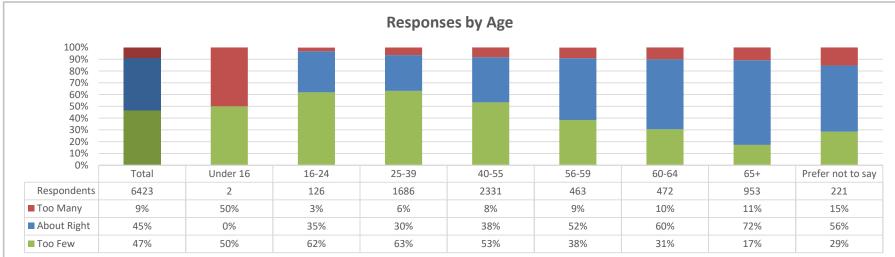
### Comments: Other (please specify)

- 161 respondents left a comment which were categorised into common themes.
- 'No green waste collection' comments related to wanting to recycle green waste but not having a collection.
- Items mentioned in the 'Request expansion' theme included foil, batteries more plastics and textiles.
- 'Other' comments were varied and included home composting and doing additional recycling at supermarkets and recycling centres.



Question 10: Do you feel the current supply of recycling containers is enough for the amount of recycling waste you have?





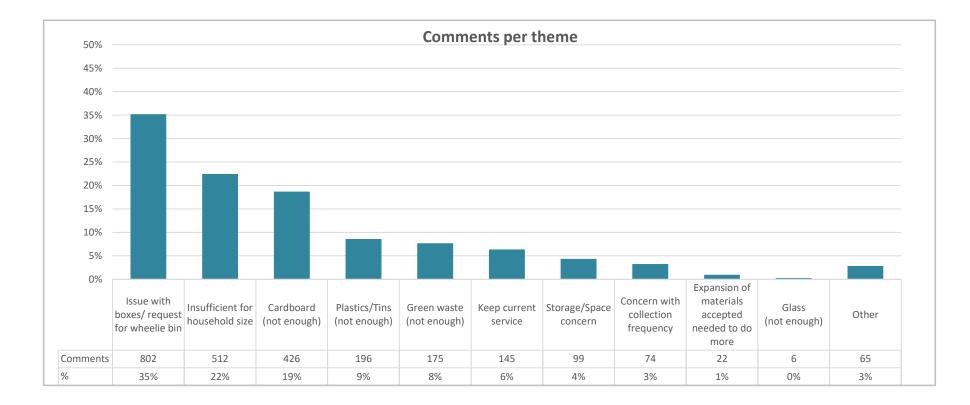
Question 10: Do you feel the current supply of recycling containers is enough for the amount of recycling waste you have?

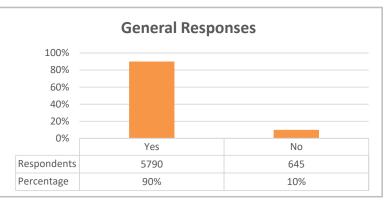
			Responses by	Ward					
	Тоо	few containers	About Right	Too many	containers				
0%	10% 20%	30%	40%	50%	60%	70%	80%	90%	1009
Total		47%				45%			9%
Acomb		52%				41%			7%
Bishopthorpe	42'	%			4	6%		12	%
Clifton	41%					51%			9%
Copmanthorpe	40%				48%	6		129	%
Dringhouses & Woodthorpe		46%				44%		1	0%
Fishergate	42'	%				54%			4%
Fulford & Heslington	40%				50	)%		1	0%
Guildhall	42	%				17%		11	.%
Haxby & Wigginton		48%				42%		10	)%
Heworth		51%				42%			8%
Heworth Without		15%				45%		1	0%
Holgate	429	%				51%			8%
Hull Road		50%				44%			6%
Huntington & New Earswick		56%				38%			6%
Micklegate	31%				66%	6			3%
Osbaldwick & Derwent		48%				43%			9%
Rawcliffe & Clifton Without		53%				37%		1	0%
Rural West York		50%				40%		1	0%
Strensall		49%				41%		1	0%
Westfield		54%				39%			7%
Wheldrake		49%				43%			9%

Question 10: Do you feel the current supply of recycling containers is enough for the amount of recycling waste you have?

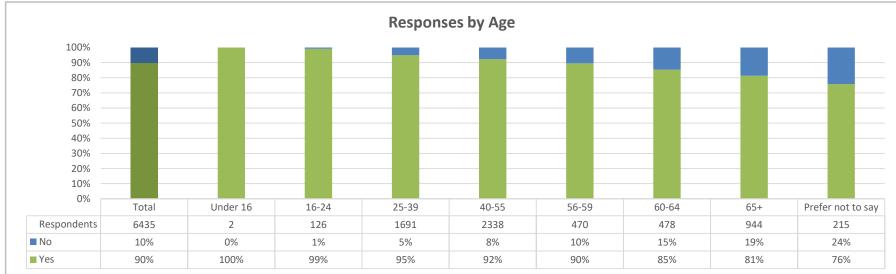
#### Comments

- 2279 respondents gave a comment which were categorised into common themes.
- 'Other' comments covered a range of topics including clarity of materials accepted.





### Question 11: If you could recycle more of your waste at the kerbside, would you?



Question 11: If you could recycle more of your waste at the kerbside, would you?

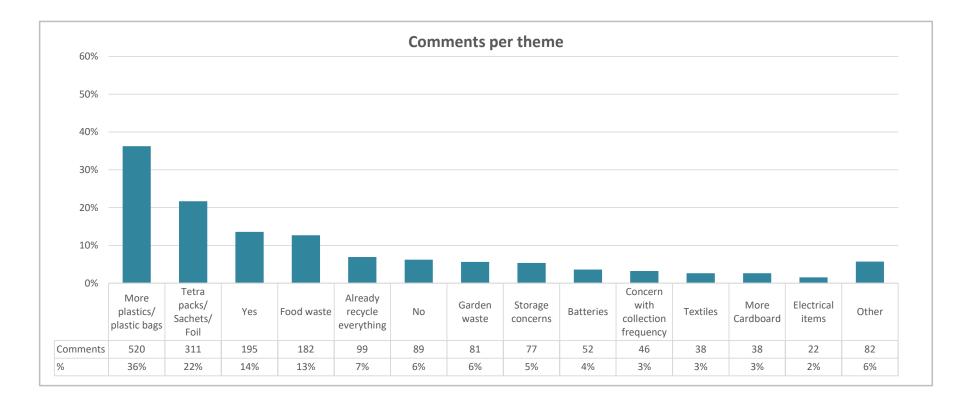
Yes No		
75%	80% 85%	90% 95% 10
Total	90%	10%
Acomb	92%	8%
Bishopthorpe	91%	9%
Clifton	91%	9%
Copmanthorpe	92%	8%
Oringhouses & Woodthorpe	88%	12%
Fishergate	85%	15%
Fulford & Heslington	88%	12%
Guildhall	89%	11%
Haxby & Wigginton	90%	10%
Heworth	93%	7%
Heworth Without	90%	10%
Holgate	91%	9%
Hull Road	90%	10%
luntington & New Earswick	91%	9%
Micklegate	87%	13%
Osbaldwick & Derwent	90%	10%
Rawcliffe & Clifton Without	91%	9%
Rural West York	90%	10%
Strensall	89%	11%
Westfield	92%	8%
Wheldrake	91%	9%

Responses by Ward (n.b. graph scale begins at 75%)

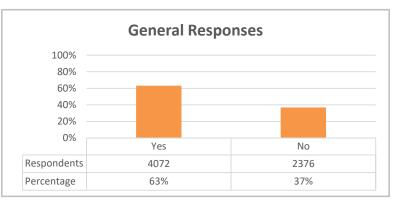
Question 11: If you could recycle more of your waste at the kerbside, would you?

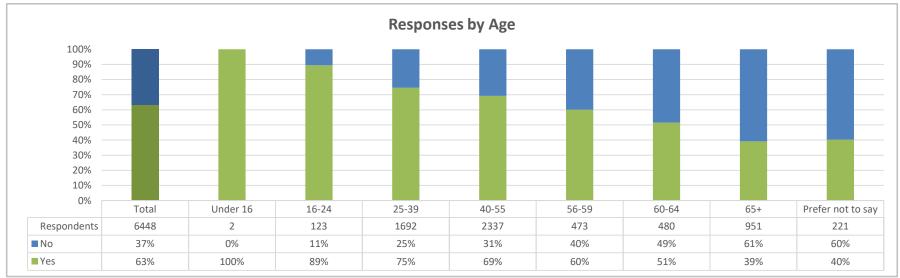
#### Comments

- 1435 respondents gave a comment which were categorised into common themes.
- Categories labelled 'Yes' and 'No' gave general positive or negative sentiments without specific examples.

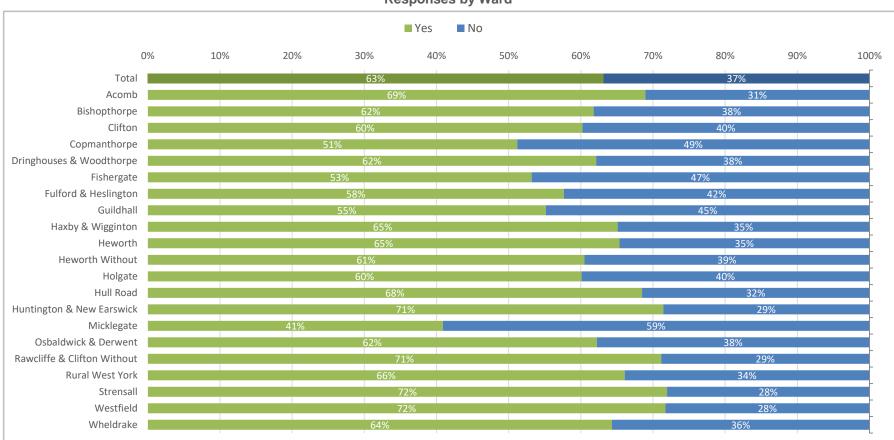


Question 12: If we provided you with more or larger recycling containers would this enable you to do more recycling?





Question 12: If we provided you with more or larger recycling containers would this enable you to do more recycling?



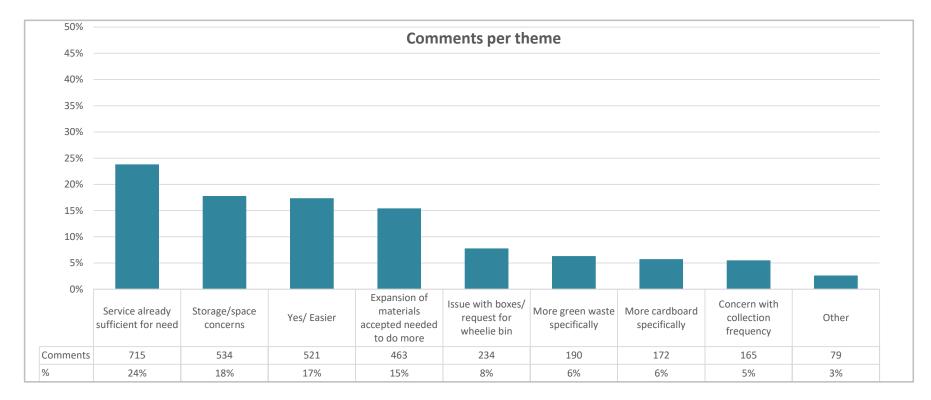
Responses by Ward

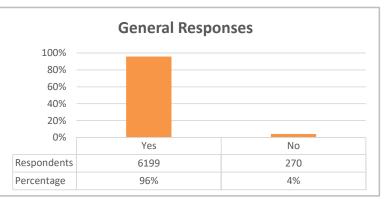
Question 12: If we provided you with more or larger recycling containers would this enable you to do more recycling?

Comments: Please explain your answer choice

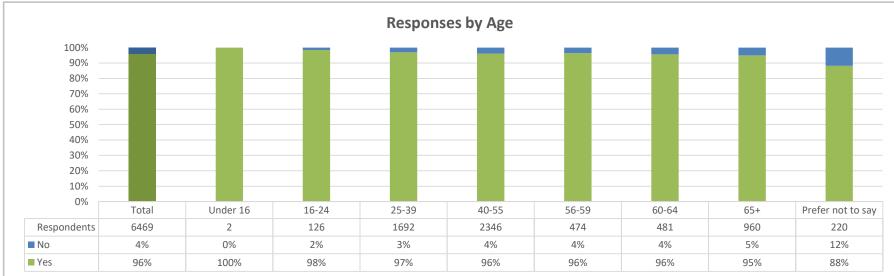
• 3002 respondents gave a comment which were categorised into common themes.

• 'Other' comments included changing focus to creating less waste, cost of changing the service and bins being heavy to manoeuvre along with other areas.





Question 13: Does improving the environment play a part in why you recycle?



### Question 13: Does improving the environment play a part in why you recycle?

		Yes	No					
90%	91% 92% 93	% 94%	95%	96%	97%	98%	99%	100
Total	96%	0				4%		
Acomb	95%					5%		
Bishopthorpe	96%					4%		
Clifton		98%					2%	
Copmanthorpe	95%					5%		
ringhouses & Woodthorpe	95%					5%		
Fishergate		97%					3%	
Fulford & Heslington		98%					2%	
Guildhall	969	%				4%		
Haxby & Wigginton	94%				6%			
Heworth		98%					2%	
Heworth Without		999	%				1%	
Holgate		97%					3%	
Hull Road		96%				4%		
luntington & New Earswick	96%					4%		
Micklegate	95%				59			
Osbaldwick & Derwent	95%				5%			
Rawcliffe & Clifton Without		96%				4%		
Rural West York	96%					4%		
Strensall	96	%				4%		
Westfield		97%					3%	
Wheldrake	969					4%		

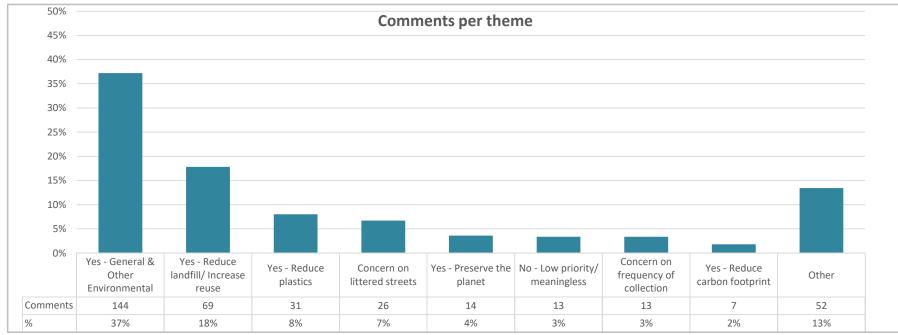
#### Responses by Ward (n.b. graph scale begins at 91%)

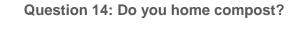
#### Question 13: Does improving the environment play a part in why you recycle?

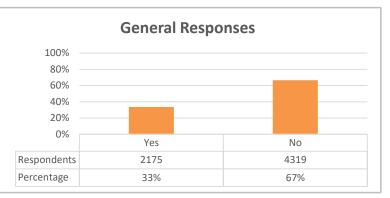
#### Comments

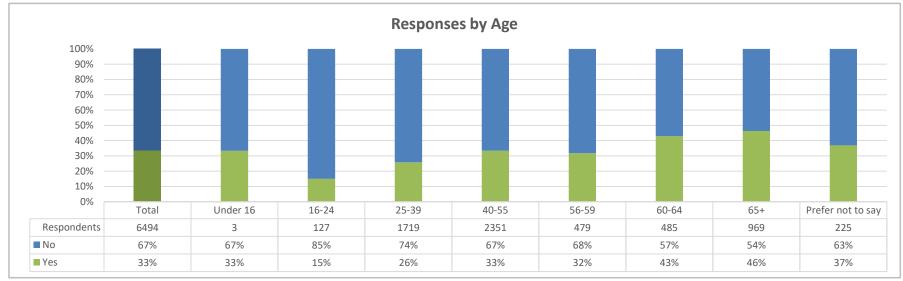
- 387 respondents gave a comment which were categorised into common themes.
- A number of comments did not relate directly to the question but have been included below for reference. Where specific environmental reasons were recurring these where allocated to their own theme.
- 'Yes Generally and Other Environmental' comments were those which stated it was the main reason they recycled and included a range of reasons such as protecting wildlife.

• 'Other' comments covered a range of areas such as supermarkets taking more responsibility and improving access to recycling centres to reduce fly tipping.

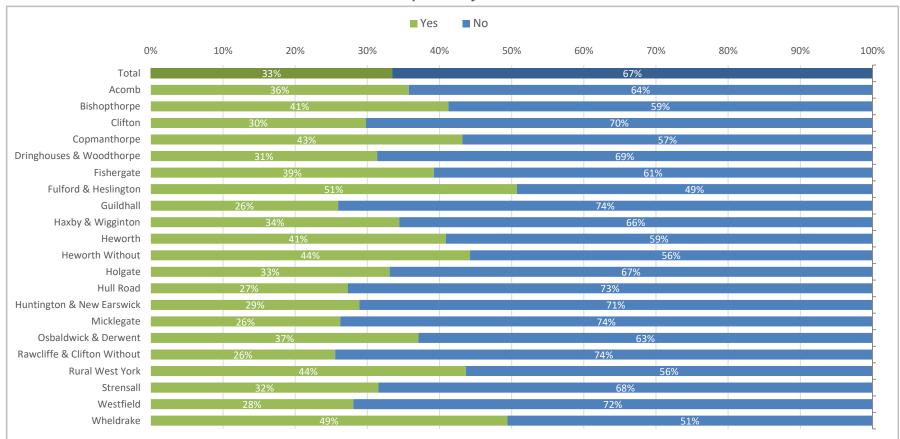








### Question 14: Do you home compost?

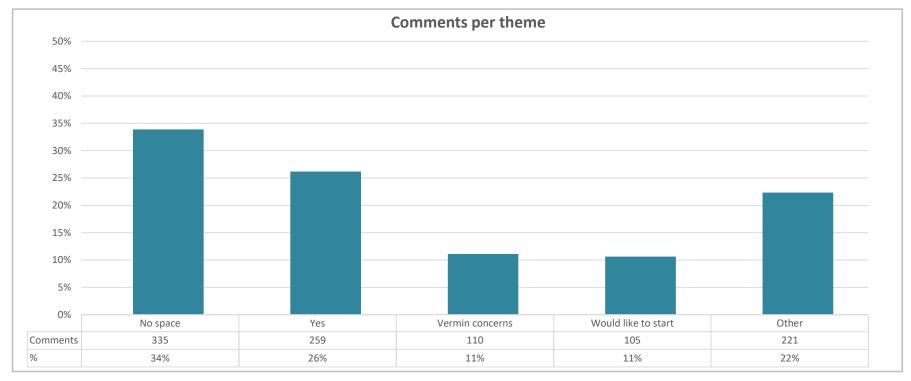


### Question 14: Do you home compost?

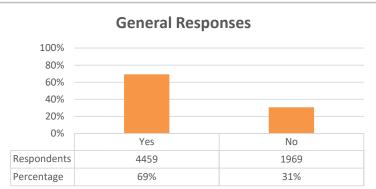
#### Comments

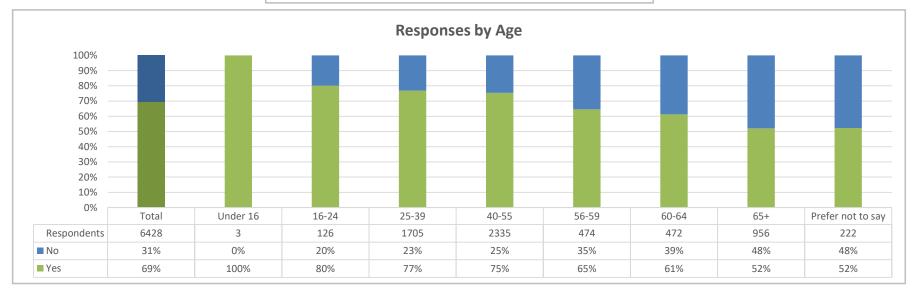
- 989 respondents gave a comment which were categorised into common themes.
- 'Yes' comments related to home or communal composting, allotments and wormeries.

• 'Other' comments included not knowing how to home compost or having been unsuccessful in the past, not having a need to and not having time along with other areas.

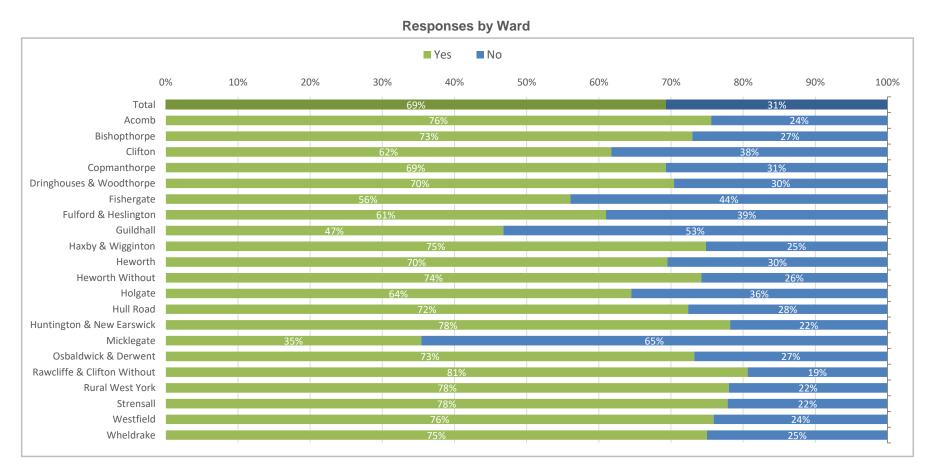


Question 15: If we changed the plastic, tin and glass box containers to a standard 180L wheelie bin (like your black bin), would you prefer this or not?





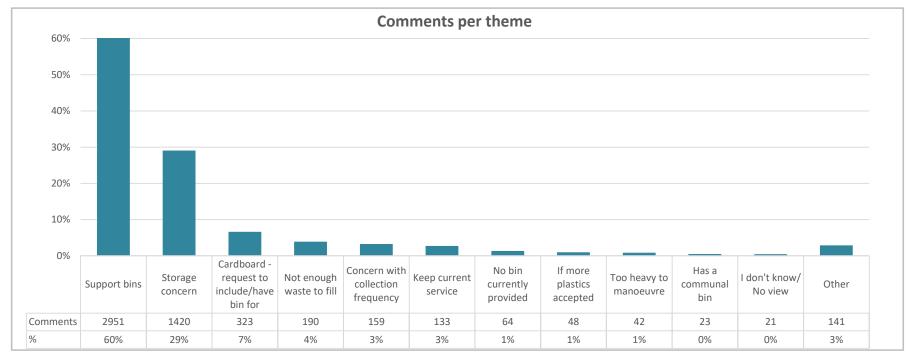
Question 15: If we changed the plastic, tin and glass box containers to a standard 180L wheelie bin (like your black bin), would you prefer this or not?



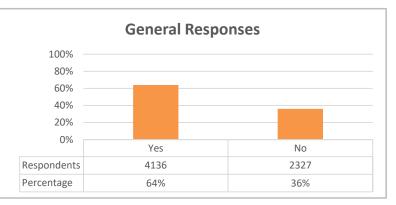
# Question 15: If we changed the plastic, tin and glass box containers to a standard 180L wheelie bin (like your black bin), would you prefer this or not?

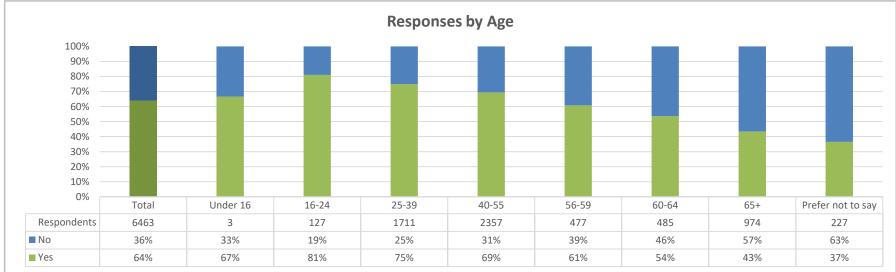
#### Comments: Please explain your answer choice

- 4885 respondents gave a comment which were categorised into common themes.
- Those in support of bins gave a range of reasons including; easier to move, bigger, less mess, less separating of materials, more convenient and a dislike of the current boxes.
- Other comments included cost and concerns on commingling materials to be later sorted.

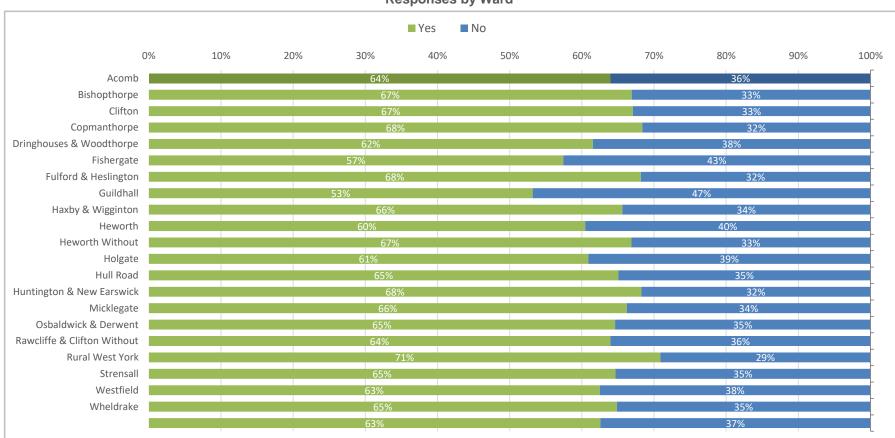


Question 16: If we gave you a separate food waste container would you use it if we collected if every week?





Question 16: If we gave you a separate food waste container would you use it if we collected if every week?

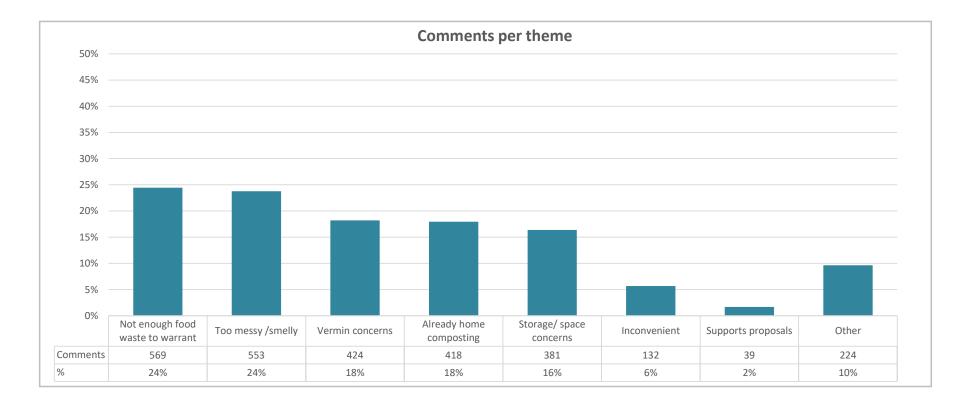


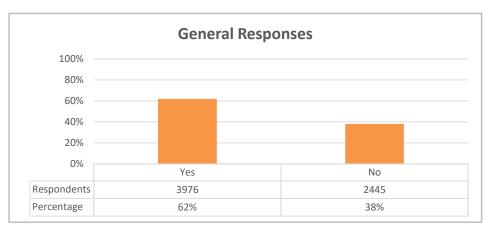
Responses by Ward

Question 16: If we gave you a separate food waste container would you use it if we collected if every week?

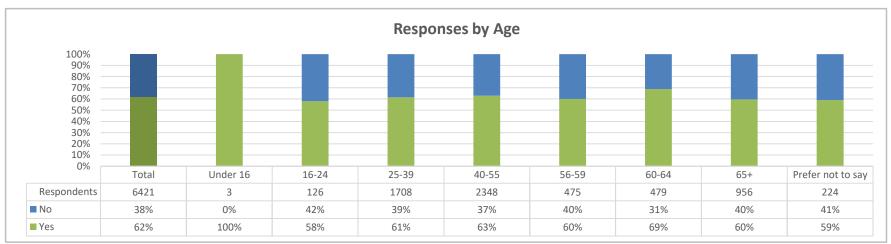
#### Comments: Please explain your answer choice

- 2327 respondents left a comment to explain why they would not want to use this service.
- 'Other' comments related to a variety of reasons including being unsure, needing further information and not seeing a need for the service.





Question 17: Would you like garden waste collection all year round?



# Question 17: Would you like garden waste collection all year round?

		Yes	No					
0%	10% 20% 30%	40%	50%	60%	70%	80%	90%	100
Total	62%					38%		
Acomb	67	7%				33%		
Bishopthorpe	64%					36%		
Clifton	55%					45%		
Copmanthorpe		75%					25%	
ringhouses & Woodthorpe	62%					38%		
Fishergate	48%				52%	,		
Fulford & Heslington	e	58%				32%		
Guildhall	47%				53%			
Haxby & Wigginton	63%					37%		
Heworth	63%					37%		
Heworth Without	67	7%				33%		
Holgate	58%					42%		
Hull Road	60%					40%		
untington & New Earswick	6	7%				33%		
Micklegate	42%				58%			
Osbaldwick & Derwent	659	6				35%		
Rawcliffe & Clifton Without	61%					39%		
Rural West York		77%					23%	
Strensall		58%				32%		
Westfield	63%					37%		
Wheldrake		70%				30'	2/2	

#### Responses by Ward

#### Summary of open letters and emails

The council received around 20 open letters and emails with regards to the proposed changes. The feedback from these will be considered alongside the results from the survey and other elements of the consultation.

The feedback through this method covered a range of areas. Topics which came up more than once were:

Theme	Comments
Concern with collection fequency	6
Survey feedback	5
Space/storage concern	5
All year garden waste collections not needed	3
Issue with boxes/request bin	2
Concern with bins being heavy to manoeuvre	2
Support change	2

Other comments included wheelie bins making the area look less attractive, the cost of the changes, cross contamination of materials and the process being confusing.

### **Recycling Changes - About You**

Age		
Answer Choices	Responses	% of Responses
Under 16	3	0.05%
16-24	127	2%
25-39	1720	27%
40-55	2363	37%
56-59	480	8%
60-64	488	8%
65+	977	15%
Prefer not to say	228	4%
Total Respondents	6386	

#### Gender

Answer Choices	Responses	% of Responses
Male	2125	33%
Female	3850	60%
Non-binary/Gender Variant	12	0.19%
Prefer not to say	380	6%
Total Respondents	6367	

### Transgender or Trans

Answer Choices	Responses	% of Responses			
Yes	19	0.31%			
No	5746	92%			
Prefer not to say	454	7%			
Total Respondents	6219				

#### **Sexual Orientation**

Answer Choices	Responses	% of Responses
Heterosexual/straight	4885	79%
Gay woman/lesbian	60	1%
Gay man	93	2%
Bisexual	113	2%
Prefer not to say	1026	17%
Total Respondents	6177	

#### Carer

Answer Choices	Responses	% of Responses	
Yes	574	9%	
No	5217	84%	
Prefer not to say	442	7%	
Total Respondents	6233		

The latest version of the York profile which details resident demographics can be found at the link below and used to compare survey respondents to the overall York population.

https://www.york.gov.uk/WardProfiles

### Recycling Changes - About You

Disability					
Answer Choices	Responses	% of Responses			
Yes	540	9%			
No	5443	86%			
Prefer not to say	362	6%			
Total Respondents	6345				

#### Disabilty

Responses	% of Responses	
227	39.82%	
68	11.93%	
149	26.14%	
36	6.32%	
346	60.70%	
570		
	227 68 149 36 346	

#### Religion

Disability

Answer Choices	Responses	% of Responses
Buddhist	20	0.34%
Christian	2567	43.30%
Hindu	4	0.07%
Jewish	7	0.12%
Muslim	10	0.17%
Sikh	2	0.03%
No religion	3043	51.33%
Other	275	4.64%
Total Respondents	5928	

#### Ethnic group

Groups	Responses	% of Responses
White	5788	91.15%
Mixed	42	0.66%
Asian	42	0.66%
Black	4	0.06%
Other ethnic background	9	0.14%
Prefer not to say	465	7.32%
Total Respondents	6350	

The latest version of the York profile which details resident demographics can be found at the link below and used to compare survey respondents to the overall York population.

https://www.york.gov.uk/WardProfiles

# Returning to office working - About You

Groups	Responses	% Responses
Acomb	263	4%
Bishopthorpe	161	3%
Clifton	275	5%
Copmanthorpe	169	3%
Dringhouses & Woodthorpe	546	9%
Fishergate	177	3%
Fulford & Heslington	141	2%
Guildhall	158	3%
Haxby & Wigginton	430	7%
Heworth	336	6%
Heworth Without	157	3%
Holgate	418	7%
Hull Road	167	3%
Huntington & New Earswick	406	7%
Micklegate	325	5%
Osbaldwick & Derwent	284	5%
Rawcliffe & Clifton Without	460	8%
Rural West York	284	5%
Strensall	321	5%
Westfield	442	7%
Wheldrake	172	3%
Total Respondents	6092	